

**ONEAVIATION CAREERS
4 – 5 August 2023
Suntec City Convention Centre**

Themed Career Talks

Friday, 4 August 2023

1.00pm

**Topic: Airside and Cargo Operations – *Like clockwork:
The World below the Wing***

Curious about the buzz that goes on below the wing as you look out of your aircraft window? Airside operations comprise complex and overlapping processes, which require strong command and control and close coordination among the different airport stakeholders.

Listen to our panelists share their perspectives on the full spectrum of airside ground handling and aircraft handling operations, which range from baggage operations to technical handling of aircraft, aircraft line maintenance, cargo operations and air express services. Together, it all comes together like clockwork, to ensure smooth and seamless operations for passengers as well as air cargo.

Speakers

Mr Ahmet Demir, Cargo Operations Manager, dnata
Singapore

Mr Jimmy Ler, Honorary Treasurer, SAAA

Mr Chan Yee Lin, Head, Ramp Services (Customer Airlines
/ Freighter Ops), SATS

Mr Uthayan Sritaran, Vice President, Line Maintenance,
SIAEC

Moderator

Mr Ling Ming Koon, Group Senior Vice President, Airport Operations Policy & Business Continuity Planning, Changi Airport Group

2.00pm

Topic: Sustainability – *Decarbonising the Future of Aviation*

Decarbonisation has been identified as a realistic way forward to address the greatest existential threat of our time, climate change. As we rebuild our air hub, sustainability will be a key priority and decarbonisation will be a major initiative. CAAS plans to publish the Sustainable Air Hub Blueprint later this year, with tangible sustainability initiatives and decarbonisation pathways to reduce the sector's carbon footprint.

Join us to better understand airport and airline stakeholders' individual and collective efforts to achieve a sustainable air hub, e.g. sustainable aviation fuel, sustainable design for T5, cleaner energy airside vehicles.

Speakers

Ms Jacqueline Lam, Regional Lead for Sustainability, Boeing

Mr Chris Lee, Ecosystem Architect & Digital Innovation Developer, Thales

Mr Sami Jauhiainen, Vice-President, APAC, Neste

Mr Spencer Low, Chief Sustainability Officer, SATS

Mr Stephen Leung, Manager Sustainability, Singapore Airlines

Moderator

Mr Daniel Ng, Chief Sustainability Officer, Civil Aviation Authority of Singapore

3.30pm

Topic: Technology – *New Frontiers for Aviation Technology*

As air travel recovers from the COVID-19 pandemic, one key focal area for international aviation, including companies, governments and the International Civil Aviation Organization (ICAO), is innovation.

Innovation allows the aviation sector to leverage technology, in digitalisation, automation, big data, artificial intelligence, machine learning and robotics, to transform the travel experience, introduce new products and services, lower cost, overcome manpower, land and airspace constraints and achieve sustainability goals.

Hear from our panel of industry experts on their experiences and perspectives in leveraging digital technology and automation to enhance business operations, and the exciting opportunities that the aviation sector has to offer as it becomes increasingly innovation focused.

Speakers

Ms Poh Li San, Senior Vice President (Terminal 5 Planning, Changi East), Changi Airport Group

Mr Gabriel Mesquida-Masana, Chief Product Owner, Thales



Mr Derek Cheng, Head of Commercial Asia-Pacific, Vertical Aerospace

Ms Sarah Lee, Head of Strategy & Global Account Management (CA Region and Commercial Account), Airbus Asia Pacific

Moderator

Mr Tan Kah Han, Chief Technology Officer, Civil Aviation Authority of Singapore

4.30pm

Topic: Service – *The OneChangi Experience at the World’s Best Airport*

Changi Airport is more than just a gateway to the world, it is a showcase of seamless operations, symbol of service excellence and shining testament to Singapore’s commitment and pursuit of excellence.

Join us in our candid chat with key service professionals as they share their breadth of service experience, training requirements and challenges faced in their continuous pursuit to uphold the Singapore OneAviation Experience at the World’s Best Airport.

Speakers

Ms Sharifah Azzah, Senior Manager, Quality & Premium Services, SATS

Mr Wu Weiren, Senior Manager, Certis Aviation Security, Certis Group

Mr Teo Seng Choke, Senior Manager SIN Hub, Singapore Airlines



Mr Tan Check Seng, Isaac, Senior Assistant Commander
(Airport, Ground Operations), Immigration & Checkpoints
Authority

Moderator

Ms Eileen Oh, General Manager, Quality Service
Management, Airport Operations Service, Changi Airport
Group